



County of Los Angeles
Department of Public Social Services

Bryce Yokomizo
Director

November 4, 2002

TO: Each Supervisor

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FROM: Bryce Yokomizo, Director

SUBJECT: STATE COMPUTER GLITCH RESOLUTION – IHSS

This is to advise your Board of a problem caused by the State's computer system that issues payments to home care providers for the In-Home Supportive Services (IHSS) Program. A glitch on the State Case Management, Information and Payrolling System (CMIPS) created the potential for overpayments to Home Care Workers. We have identified overpayments on 26 cases and we are contacting those individuals to arrange payment adjustment and/or the return of uncashed checks for re-issuance.

Briefly stated, the problem occurred when EDS, the CMIPS contractor, programmed CMIPS to reflect the proposed November 1 Los Angeles County wage increase. A system's error caused the November 1 hourly rate (\$7.50) to be made retroactive on the above cases.

Working in conjunction with EDS and the California Department of Social Services, we obtained computer lists of the affected cases and released them to districts with instructions for preventing payment errors. EDS identified 26 cases where warrants were actually issued in amounts ranging from \$25 to \$100. Staff are working to contact these providers to make necessary adjustments.

There has been minimal fiscal impact on the County as a result of this computer oversight, but we will continue to closely monitor the situation.

BY:jw

c: Chief Administrative Officer
County Counsel
Auditor-Controller
Executive Officer, Board of Supervisors